



eConnect TouchFree™ App

- Operate your Toshiba MFP without having to touch the device
- Authenticate and connect with third party solutions
- Available for use on Apple® iOS and Android™ platform smartphone and tablet devices

Control your Toshiba MFP from a mobile device

eConnect TouchFree from Toshiba is a mobile device app that gives walk-up users remote control access to the front panel of their MFP from their smartphone or tablet.

With eConnect TouchFree, users no longer need to directly touch the front panel of the MFP ensuring safer operation in a shared, multi-user environment.

Remote and touchless access to your Toshiba MFP

How does it work?

eConnect TouchFree utilises Virtual Network Computer (VNC) technology to enable remote viewing and control of the MFPs touchscreen front panel – even the physical buttons around the touchscreen. The mobile user needs to be on the same network as the MFP. Then they simply launch the app, opening a QR code reader, allowing them to scan a code placed on the MFP by the device administrator containing the IP address of the MFP and VNC password in the code.

The IP address and password can be entered manually, however using a QR code streamlines the connecting process to any MFP available to the user. This is a great feature for shared multi-user, multi-device environments.

eConnect TouchFree only allows for one user session at a time. When a user connects to the MFP using the app, they remain connected to that MFP until they close the app on their mobile device or alternatively, another eConnect TouchFree user initiates a session on that MFP.

eConnect TouchFree can be used with front panel customisations, including authentication, card reader support or even third-party solutions integration. What would normally only be on the front panel of the MFP is now on your mobile device too.

Convenient to all users

eConnect TouchFree could also be a consideration for users that might have difficulties accessing or safely operating the conventional built-in front panel of the MFP. They may instead find it easier to operate the device from a tablet with the app installed.

eConnect TouchFree is free on the Apple App Store or Google Play Store. It's simple to install and easy to use. Its goal is to facilitate safer use of shared Toshiba MFPs.



Note: Please be aware that this app allows for the remote viewing of information of walk-up users, without any indication to the user.

Contact our Managed Print Services team for more information.

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